

Enrollment Tokens

Troubleshooting for Enrollment tokens

"Required account email must be provided when Management is PersonalUsageDisallowed"

Pick a **Required Account Email**, or use **PersonalUsageDisallowedUserless**.

Management and Required Account Email are crossed out

They require a Domain-Managed Enterprise. Upgrade on the **Enterprise** page; the selectable emails are the accounts of the bound domain.

The device shows "Wrong account" during setup

The token has a **Required Account Email** and someone signed in with a different account. Sign in with exactly the required address.

The token no longer enrolls devices

Check the card: an **Expired** badge means the duration has passed — create a new token. A **One Time Only** token stops working after its single use.

The device group I want is not in the dropdown, but an initial_name is

That group has an initial setup group, and tokens for it are created through the `initial_...` entry. Enrolled devices move to the actual group automatically once setup finishes — see the *Device Groups* manual.